

Parque del Cafés

ACCESSIBILITY INFORMATION

Parque del Café welcomes all our visitors and has provided this guide to assist individuals with **special accessibility needs**. This guide contains sufficient and clear information about the capabilities and skills required for the safe use of the rides.













At the entrance of each ride, you will find a sign with restrictions and instructions for safe use. However, if at any time you feel you do not have enough information, please consult with our staff.

Please note that, in the event of an evacuation, visitors may be required to walk through narrow staircases and walkways. It is important for passengers to have the ability to board and disembark from the vehicle independently, grip strength, and the ability to ascend and descend stairs.

For passengers with prosthetics, it is recommended that the device be securely fastened and will remain in place throughout the entire ride cycle. However, at some rides, the use of prosthetics may not be allowed due to inherent risks associated with the ride design.

ICONS

The following icons are used to define restrictions and usage instructions for the attractions.

| | | | | | |
|--|--|---|---|--|---|
|  <p>Minimum height allowed</p> |  <p>Minimum height allowed to drive the vehicle</p> |  <p>Maximum height allowed.</p> |  <p>Child within this height range must be accompanied by an adult.</p> | | |
|  <p>Restricted for pregnant women</p> |  <p>Restricted for people with heart problems, high blood pressure, or pacemakers</p> |  <p>Restricted for people with neck, spine, or bone problems</p> |  <p>Restricted for people with recent surgeries, casts, under medical care, or any condition that might be aggravated by use of the ride</p> |  <p>Restricted for people with dizziness, vertigo, or fear of heights</p> |  <p>Restricted for people who fear closed spaces</p> |
|  <p>Accessible for wheelchair users</p> |  <p>Wheelchair users must transfer to the cabin</p> | | | | |

| RIDE | Minimum height (cm) | Maximum height (cm) | With person in charge (cm) | Pregnant women | With heart problems, high blood pressure, or pacemakers | With neck, spine, or bone problems | With recent surgeries, casts | With dizziness, vertigo or fear of heights | Fear closed spaces |
|-----------------------|---------------------|---------------------|----------------------------|----------------|---|------------------------------------|------------------------------|--|--------------------|
| Montaña rusa | 90 | | 90-140 | | | | | | YES |
| Montaña acuática | 90 | | 90-140 | | | | | | YES |
| Krater | 130 | | 130-150 | | | | | | YES |
| Yippe | 100 | | 100-140* | | | | | | YES |
| Rápidos | 107 | | 107-150 * | | | | | | YES |
| Cumbre | 125 | 190 | 125 -150 | | | | | | YES |
| Karts sencillos | 150 | | | | YES | | | YES | YES |
| Ciclón | 125 | 200 | 125 -150 | | | | | | |
| Museo del café | | | Hasta 150 * | YES | YES | YES | YES | YES | YES |
| Sendero del café | | | | YES | YES | YES | YES | YES | YES |
| Show del café | | | Hasta 150 * | YES | YES | YES | YES | YES | YES |
| Paseo a caballo | 150 | Máx 100 Kg | | | YES | | | | YES |
| Teleférico plaza | | | Hasta 150 * | YES | YES | YES | YES | | |
| Teleférico bambusario | | | Hasta 150 * | YES | YES | YES | YES | | |
| Tren del café | | | Hasta 150 * | YES | YES | YES | YES | YES | YES |
| Barco del café | 110 | 190 | 110-130 | | | | | | YES |
| Karts dobles | 100 | | 100-150 * | | YES | | | YES | YES |
| Botes chocones | 90 | | 90 -150 * | | YES | | | | YES |
| Rinrin | 90 | | 90-120 | | | | | | YES |
| Carros chocones | 125 | 190 | 125-150 | | YES | | | YES | YES |
| Pulpo | 90 | 180 | 90-140 | | YES | | | | YES |
| Rueda panorámica | | | Hasta 120 | YES | YES | YES | YES | | |
| Barón rojo | 90 | 130 | | | YES | | | | YES |
| Carrusel cafeteritos | | 150 | Hasta 110 * | | YES | YES | YES | | YES |
| Rio lento | 90 | 130 | | | YES | | | | YES |
| Carrusel | | 150 | Hasta 110 * | | YES | YES | YES | | YES |
| Minichocones | 90 | 135 | | | YES | | | YES | YES |
| Carroza | 90 | 150 | | | YES | | | YES | YES |

* The companion must be an adult

YES (Allowed as long as they meet other ride restrictions)

RIDES DESCRIPTION

CHILDREN RIDES

| | |
|--|---|
|  <p>CARRUSEL CAFETERITOS</p> | <p><i>Traditional ride for children, where they ride on a horse, simulating a galloping motion moving up and down.</i></p> <p><u>Restrictions:</u></p>  <p><u>Required abilities:</u> Children with reduced mobility, cognitive disabilities or total visual disabilities must be accompanied by an adult.</p> |
|  <p>RIO LENTO</p> | <p><i>Enjoy a fun boat ride on the water, with a refreshing drop and a fun tunnel.</i></p> <p><u>Restrictions:</u> Leg prostheses above the knee are not permitted. Restricted to people with total visual impairment, cognitive disability or mental disorders.</p>  <p><u>Required abilities:</u> Walking with both feet, going up and down stairs without any support and holding on with one hand. Sitting upright and bend your legs.</p> |
|  <p>BARÓN ROJO</p> | <p><i>On board small planes, you can fly at the height of your choice.</i></p> <p><u>Restrictions:</u> Leg prostheses above the knee are not permitted.</p>  <p><u>Required abilities:</u> Walk and holding on with one hand. Sitting upright and bend your legs. If assistance is needed for boarding/dismounting, it must be done by the adult companion.</p> |
|  <p>MINI CHOCONES</p> | <p><i>An attraction where children can experience driving a real vehicle</i></p> <p><u>Restrictions:</u></p>  <p><u>Required abilities:</u> Walk and holding on with one hand. Sitting upright and bend your legs.</p> |
|  <p>CARRUSEL MUNDO DE LOS NIÑOS</p> | <p><i>Traditional ride for children, where, mounted on a horse, the gallop is simulated by moving up and down.</i></p> <p><u>Restrictions:</u></p>  <p><u>Required abilities:</u> A child with reduced mobility, cognitive disabilities or total visual impairment must be accompanied by an adult.</p> |

FAMILY RIDES

| | |
|---|---|
|  <p>MUSEO DEL CAFÉ</p> | <p><i>Interact and discover, in a fun way, the culture, customs, and traditions of the coffee region, the origin of coffee, industrialization, and commercialization.</i></p> <p><i>Room 1: Origin and Cultivation of Coffee.</i> <i>Room 2: Coffee Culture.</i> <i>Room 3: Commercialization and Industrialization of Coffee</i> <i>Room 3: Coffee in the world</i></p>  |
|  <p>SENDERO DEL CAFÉ</p> | <p><i>From seed to cup: A journey through coffee plantations where you'll be explained all the details of coffee cultivation, harvesting, grain processing, and coffee preparation and tasting.</i></p>  |
|  <p>CEMENTERIO INDÍGENA</p> | <p><i>Explore the types of tombs discovered in Quindío, the territory of various indigenous cultures.</i></p>  |
|  <p>CASA CAMPESINA</p> | <p><i>Enter a typical house from the coffee region, explore its rooms, living room, dining room, kitchen, and corridors.</i></p>  |
|  <p>TELEFÉRICO PLAZA</p> | <p><i>On a 4-person gondola, the whole family can travel, experiencing an elevated journey that provides a panoramic view of the region.</i></p> <p><u>Restrictions and instructions for use:</u></p>     <p><u>Required abilities:</u> Boarding/disembarking by self. If assistance is needed for boarding/disembarking, it must be done by the adult companion.</p> |
|  <p>SENDERO DE MITOS Y LEYENDAS</p> | <p><i>A must-visit for nature lovers. Known as the magical trail, you can not only observe plant species, bird songs, cricket whispers, and squirrel jumps but also learn about myths and legends from coffee-growing areas such as Madremonte, Patasola, La Llorona, among others.</i></p>  |
|  <p>TELEFÉRICO BAMBUSARIO</p> | <p><i>On a 6-person gondola, the whole family can travel, experiencing an elevated journey that provides a panoramic view of the region.</i></p> <p><u>Restrictions and instructions for use:</u></p>     <p><u>Required abilities:</u> Sitting upright independently. Transfer from wheelchair to the cabin.</p> |



MONTAÑA ACUATICA

A fun family ride takes you on log-shaped boats for a water ride with a refreshing 14-meter drop.

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted.



Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand. Sitting upright and bend your legs. People cognitive disabilities must be accompanied by an adult.



TREN DEL CAFÉ

Throughout the park, the entire family can travel on a train connecting two stations, recreating part of the country's history when the train was the primary means of transportation.

Restrictions:



Required abilities: Boarding/disembarking by self. People with cognitive disabilities, mental disorders or people who suffer from dizziness should sit in the center of the benches, under the supervision of an adult.



RAPIDOS

Embark on a 400-meter journey along a mighty river, navigating through waterfalls, turbulence, and rapids.

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted. Restricted for people with total visual impairment.



Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand; **or** walk, either with a cane or crutches and holding on with both hands. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People cognitive disabilities or with reduced mobility must travel in a center chair and with an adult companio.



BOTES CHOCONES

Aboard a boat and enjoy the best fun amid collisions, water, and excitement.

Restrictions: Restricted for people with total visual impairment.



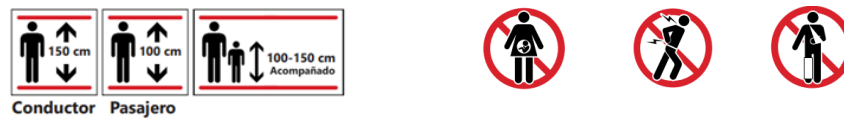
Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand **ó** Caminar, así sea con bastón o muletas y sujetarse con ambas manos. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People cognitive disabilities, must be accompanied by an adult.



KARTS DOBLES

On wheels, novices and professionals alike will make their move, regardless of experience.

Restrictions: Restricted for people with total visual impairment. People cognitive disabilities must go as a passenger.



Required abilities **vehicle driver:** Walking on both feet, going up and down stairs without any support, and being able to grasp and drive with both hands. Sitting upright and bend your legs. Hands prostheses and leg prostheses above the knee are not permitted.

Required abilities **passenger:** Walking with both feet, going up and down stairs without any support and holding on with one hand; **or** walk, either with a cane or crutches and holding on with both hands. Sitting upright, bending the legs, and being able to be securely accommodated in the seat.



CARROS CHOCONES

On wheels, beginners and professionals will make their move regardless of experience. An attraction for both kids and adults where you'll have fun bumping into others.

Restrictions: Restricted for people with total visual impairment.



Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand; or walk, either with a cane or crutches and holding on with both hands. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People cognitive disabilities must be accompanied by an adult.



BARCO DEL CAFÉ

On board a boat that propels itself by swinging back and forth, as if sailing on the waves of the sea.



Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand; or walk, either with a cane or crutches and holding on with both hands. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People cognitive disabilities must be accompanied by an adult. Secure limb prostheses and orthoses.



RUEDA PANORÁMICA

From this traditional ride, enjoy the best panoramic view of the park with each spin.

Restrictions:



People cognitive disabilities must be accompanied by an adult. If assistance is needed for boarding/disembarking, it must be done by the adult companion.



RIN RIN

Experience great excitement and thrill in a spectacular free fall.

Restrictions: Leg prostheses above the knee are not permitted. Restricted to people with cognitive disabilities or mental disorders.



Required abilities: Walking, going up and down stairs and holding on with one hand. Sitting upright, being able to be securely accommodated in the seat and being securely restrained by the safety bar.



PULPO

This fun ride that spins and twirls will take you up and down in the tentacles of a huge octopus that will keep you entertained endlessly.

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted. Restricted for people with total visual impairment.



Required abilities: Walking, going up and down stairs and holding on with one hand. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People with cognitive disabilities must travel in the inner seat with an adult companion.



Paseo a Caballo

Enjoy a traditional horse ride on a 1.6-kilometer route, admiring beautiful bamboo groves and green coffee plantations.

Restrictions: Limb prostheses are not allowed. Restricted to people with total hearing impairment, total visual impairment, cognitive disability or mental disorders.



Required abilities: Walking on both feet, going up and down stairs without any support, and being able to grasp with both hands. Sitting upright and bend your legs.



Karts Sencillos

Individual go-karts that allow you to challenge family and/or friends and prove that you're the fastest.

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted. Restricted to people with total visual impairment, cognitive disability or mental disorders.



Required abilities: Walking on both feet, going up and down stairs without any support, and being able to grasp and drive with both hands. Sitting upright and bend your legs.

THRILLS RIDES



YIPPE

Roller coaster that pays tribute to coffee culture; the vehicle is an icon of our region. Feel the excitement and venture through coffee plantations with fun water effects!

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted.



Required abilities: Walking with both feet, going up and down stairs without any support and holding on with one hand; **or** walk, either with a cane or crutches and holding on with both hands. Sitting upright, bending the legs, and being securely restrained by the safety bar. People with cognitive disabilities must go in the same row with an adult companion.



CUMBRE

Extreme ride with a vertical ascent on a 38-meter tower, followed by a free-fall descent.

Restrictions: Limb prostheses are not allowed.



Required abilities: Walking, going up and down stairs and holding on with one hand. Sitting upright, being able to be securely accommodated in the seat and being securely restrained by the safety bar. People cognitive disabilities must be accompanied by an adult.



CICLÓN

Vehicles spin at high speed while an arm lifts them 20 meters high in a vertical position.

Restrictions: Hands prostheses are not allowed.



Required abilities: Walk and holding on with one hand. Sitting upright and bend your legs. People cognitive disabilities must be accompanied by an adult.



Montaña Rusa

The longest roller coaster in Colombia, with speeds of 80 km/h that will make you thrill with excitement.

Restrictions: Hands prostheses and leg prostheses above the knee are not permitted.



Required abilities: Walking on both feet, going up and down stairs without any support, and being able to grasp with a hand. Sitting upright, bending the legs, and being able to be securely accommodated in the seat. People cognitive disabilities must be accompanied by an adult.



Krater

One of the most extreme roller coasters in Latin America, with a free fall of 30 meters and 360-degree spins! Dare to challenge your fellow travelers!

Restrictions: Limb prostheses are not allowed. Restricted to people with total visual impairment, cognitive disability or mental disorders.



Required abilities: Walking on both feet, going up and down stairs without any support, and being able to grasp with both hands. Sitting upright, bending the legs, and being securely restrained by the safety bar.